

# WARRANTY

## INFORMATION

### 2025 Limited Passenger Car and Light Truck Tire Warranty for USA and Canada

Effective January 1, 2025, this warranty governs tires purchased from that date onward. Tires obtained before January 1, 2025, fall under the terms of the previous warranty. All warranty claims for Fortune Tires must be processed through the original seller or an authorized Fortune Tires dealer.

#### ELIGIBILITY

##### YOU ARE COVERED UNDER THE TERMS OF THIS LIMITED WARRANTY IF:

- You are the original purchaser of new FORTUNE brand Passenger Car, Light Truck, or ST01 and FST02 ST Radial Tires and
- Your tires bare Department of Transportation prescribed tire identification numbers and are not branded "N/A" (Not Adjustable), or "Blem" (Blemish) and
- Your FORTUNE brand Passenger Car, Light Truck, or ST01 and FST02 ST Radial Tires have been used only on the vehicle on which they were originally installed according to the vehicle or tire manufacturer's recommendations and
- Your FORTUNE brand Passenger Car, Light Truck, or ST01 and FST02 ST Radial Tires were purchased from an authorized FORTUNE tire dealer as determined by Prinx Chengshan Tire North America. Please note that sellers on online marketplaces such as Amazon.com, Walmart.com, eBay.com, PriorityTires.com, SimpleTire.com are not authorized dealers of FORTUNE brand tires.

#### WHAT IS COVERED AND FOR HOW LONG?

##### NO-CHARGE REPLACEMENT

FORTUNE tires covered by this warranty that become unserviceable due to a Road Hazard, or a defect in workmanship or material during the first 2/32nds of usable tread depth will be replaced with a comparable new FORTUNE tire without charge. The cost of any other service charges, including mounting and balancing, alignment, disposal fees or applicable taxes are payable by you.

##### PRORATED REPLACEMENT

Tires worn beyond the first 2/32nds of usable tread that become unserviceable due to defects in workmanship or material will be replaced on a prorated basis. You are responsible for the cost of mounting and balancing, along with other service charges, disposal fees, or applicable taxes.

##### HOW PRORATED CHARGES ARE CALCULATED

The replacement price is determined by multiplying the dealer's current FORTUNE replacement tire price by the percentage of tread worn from the original tread. Additionally, you are responsible for covering the expenses related to mounting, balancing, and other service charges, disposal fees, or applicable taxes.

##### WHAT IS A COMPARABLE TIRE?

A "comparable" new FORTUNE tire may either be the same line of tire or, if the tire is not available, a tire of the same basic construction and quality with a different sidewall or tread design. If a higher-priced tire is accepted as replacement, the difference in price will be at an additional charge to you. Any replacement tire provided pursuant to this warranty will be covered by the FORTUNE passenger car and light truck warranty in effect at the time of replacement.

#### WHAT IS NOT COVERED BY THIS WARRANTY?

- Tires branded or marked "Non-adjustable (N/A)", or "Blemished (Blem)", or previously adjusted.
- Irregular wear or tire damage due to:
  - a. Road hazards (including punctures, cuts, snags, impact breaks, etc.) after the first 2/32nds.
  - b. Wreck, collision, fire, or vandalism.
  - c. Improper inflation, overloading, misapplication, misuse, negligence, high-speed tire spinning, chain damage, improper mounting or demounting.
  - d. Mechanical condition of the vehicle, including misalignment, wheel imbalance, faulty shocks or brakes.
- Ride disturbance after the first 1/32nd (0.8mm) of tread depth or due to damaged wheels. "Ride disturbance" means shakes and



bounces of vehicle caused by unbalanced tire-rim-assembly, out of round tires, etc., which bring unpleasant feelings or experience to drivers or passengers. Ride disturbance claims will also not be accepted on 3 or more tires from the same vehicle.

- Cost of mounting and balancing.
- Ozone or weather cracking on tires over four (4) years from the date of manufacture.
- Alteration of the tire or addition of alien material or transfer from one vehicle to another.
- Loss of time or use inconvenience, or any incidental or consequential damages.
- Tires used in commercial service unless denoted for such use as by the manufacturer.
- Tires used in racing or competitive related events.
- Tires used outside the United States and/or Canada.
- Tires purchased from unauthorized dealers.

#### WHEN DOES THE WARRANTY END?

When a FORTUNE brand Passenger Car or Light Truck Tire has delivered its full original tread life down to 2/32nds (1.6mm) remaining at any given spot in the tread area, or five (5) years from the new tire purchase date or seven (7) years from the date of original tire manufacture, whichever comes first. For ST Trailer tires, the warranty ends after the tire has delivered its full original tread life down to 2/32nds (1.6mm) remaining at any given spot in the tread area, or three (3) years from tire purchase date or five (5) years from the date of manufacturer, whichever comes first.

#### HOW DO YOU OBTAIN AN ADJUSTMENT?

In order to be eligible for Fortune Tires Limited Tire Warranty service, the owner must:

- Present the tire to an authorized FORTUNE dealer; and
- Present proof of purchase (if applicable) to the dealer.
- Complete and sign a FORTUNE New Tire Warranty Claim Form, which is available at any authorized dealer.
- Pay the amount due on a new tire, less the amount of credit, including taxes, mounting and balancing charges or cost of other services ordered.

#### PASSENGER/LT LIMITED MILEAGE WARRANTIES

Failure to rotate tires every 5,000 miles or according to the vehicle manufacturers instructions voids the treadwear warranty. If tires on a vehicle are different sizes for the front and rear, thus preventing proper rotation, then the mileage warranty will be for half of the warranties stated. Tires used in commercial service have no mileage warranty.

TIRE NAME	MILES	KMs
FORTUNE CLIMAFLEX 4S	70,000	110,000
FORTUNE VIENTO	50,000	80,000
FORTUNE PERFECTUS	60,000	95,000
FORTUNE TORMENTA H/T	60,000 Metric / 45,000 LT	95,000 Metric / 70,000 LT
FORTUNE TORMENTA A/T	50,000 Metric / 45,000 LT	80,000 Metric / 70,000 LT
FORTUNE TORMENTA A/T <sup>2</sup>	50,000	80,000
FORTUNE TORMENTA R/T	50,000	80,000

#### DISCLAIMER

This warranty or any warranty stated or referred to herein, is exclusive and in lieu of any other warranty regarding the quality of FORTUNE brand tires, whether expressed or implied, and remedies for breach thereof shall be limited to those specifically provided herein. To the extent permitted by law, Prinx Chengshan Tire Co. Ltd cannot be held responsible for incidental and consequential damages, loss of time, loss of vehicle use, or inconvenience. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This Limited Warranty applies only to consumers actually purchasing and using the tire in the United States and Canada. Obligations under this policy may not be enlarged or altered by anyone. In accordance with federal law, this Limited Warranty has been designated as a "Limited Warranty". Nothing in this Limited Warranty is intended to be a representation that tire failures cannot occur.

This Limited Warranty is effective as of January 1, 2025 and replaces any previous limited warranties. Conditions and coverage are subject to change at any time without prior notice.