

WARRANTY

INFORMATION



2025 Limited Truck and Bus Radial Tire Warranty for USA and Canada

Effective January 1, 2025, this warranty governs tires purchased from that date onward. Tires obtained before January 1, 2025, fall under the terms of the previous written warranty. All warranty claims for Fortune Tires must be processed through the original seller or an authorized Fortune Tires dealer.

ELIGIBILITY

YOU ARE COVERED UNDER THE TERMS OF THIS LIMITED WARRANTY IF:

- You are the original purchaser of new FORTUNE brand medium radial truck tires and
- Your tires bare Department of Transportation-prescribed tire identification numbers and are not branded "N/A" (Non-adjustable), or "Blem" (Blemish) and
- Your FORTUNE brand truck tires have been used only on the vehicle on which they were originally installed and the size, load range and speed rating are equivalent or greater than that specified or recommended by the vehicle manufacturer or tire manufacturer.
- Tire(s) submitted for adjustment must have been used only in the application in which they are designed.
- The tire(s) must be purchased and used only in the United States, and Canada.
- Eligible proof of purchase must be presented to a FORTUNE authorized dealer as determined by Prinx Chengshan Tire North America.
- Your FORTUNE brand Truck, Bus, or FSTO2 ST Radial Tires were purchased from an authorized FORTUNE tire dealer as determined by Prinx Chengshan Tire North America. Please note that sellers on online marketplaces such as Amazon.com, Walmart.com, eBay.com, PriorityTires.com, and SimpleTire.com are not authorized dealers of FORTUNE brand tires.

WHAT IS COVERED AND FOR HOW LONG?

NO-CHARGE REPLACEMENT

FORTUNE truck tires covered by this warranty that become unserviceable due to a defect in workmanship or material during the first 2/32nds of usable tread depth will be replaced with a comparable new FORTUNE tire without charge. The cost of mounting and balancing and other service charges, disposal fees or applicable taxes are payable by you.

PRORATED REPLACEMENT

Tires worn beyond the first 2/32nds of usable tread that become unserviceable due to a defect in workmanship or material will be replaced on a prorated basis. The cost of mounting and balancing and other service charges, disposal fees or applicable taxes are payable by you.

HOW PRORATED CHARGES ARE CALCULATED

The replacement price will be calculated by multiplying the dealer's current FORTUNE replacement tire price by the percent of usable tread remaining from the original tread. The cost of mounting, balancing, and other service charges, disposal fees, or applicable taxes are payable by you.

WHAT IS A COMPARABLE TIRE?

A "comparable" new FORTUNE tire may either be the same line of tire or, if the tire is not available, a tire of the same basic construction and quality with a different sidewall or tread design. If a higher-priced tire is accepted as replacement, the difference in price will be at an additional charge to you. Any replacement tire provided pursuant to this warranty will be covered by the FORTUNE radial truck tire warranty in effect at the time of replacement.

WHAT IS NOT COVERED BY THIS WARRANTY?

- Tires branded or marked "Non-adjustable (N/A)", or "Blemished (Blem)", or previously adjusted.
- Irregular wear, fast wear-out or tire damage due to:
 - a. Road hazards (including but not limited to punctures, cuts, snags, impact breaks, stone drill, bruise, bulge, etc.).
 - b. Wreck, collision, fire, vandalism, contamination or degradation by petroleum products or other chemicals.
 - c. Improper inflation, overloading, misapplication, misuse, negligence, high-speed tire spinning, chain damage, curbing, use of improper rim, tire alteration, improper mounting, or demounting.
 - d. Mechanical condition of the vehicle, including but not limited to misalignment, wheel imbalance, faulty shocks or brakes, worn suspension components.

- Ride disturbance after the first 2/32" of tread depth or due to damaged wheels.
- Ozone or weather cracking on tires over four (4) years from the date of manufacture.
- Alteration of the tire or addition of alien material or transfer from one vehicle to another.
- Loss of time or use, inconvenience, or any incidental or consequential damage.
- Tire purchased or used outside the United States or Canada.

WHAT IS RADIAL CASING WARRANTY?

- Casings of FORTUNE radial truck tires are warranted for workmanship and materials through the life of the third retread for seven (7) years from the date of manufacturer. If the casing becomes unserviceable or unretreadable due to factors within manufacturer's control (see exclusions in the section what is not covered by this warranty), casing credit can be given towards the purchase price of a comparable new FORTUNE tire.
- Defects in workmanship and material found in the process of buffing for retread are warrantable. Casing warranty is valid up to the 3rd retread and number of retreads must be clearly identified on the casing sidewall.
- Tires used in mining & logging service are NOT covered under this casing warranty.

CASING ALLOWANCES ARE AS FOLLOWS:

SIZES	1ST & 2ND RETREAD (USD)	3RD RETREAD (USD)
215/75R17.5 235/75R17.5 245/70R17.5	\$15.00	\$7.50
225/70R19.5 245/70R19.5 265/70R19.5	\$30.00	\$15.00
10R22.5	\$40.00	\$20.00
11R22.5 295/75R22.5	\$65.00	\$32.50
255/70R22.5 275/70R22.5	\$50.00	\$25.00
11R24.5 285/75R24.5	\$65.00	\$32.50
315/80R22.5	\$70.00	\$35.00
385/65R22.5 425/65R22.5 445/65R22.5	\$75.00	\$37.50

WHEN DOES THE WARRANTY END?

When a FORTUNE tire has delivered its full original tread life down to 2/32nds remaining at any given spot in the tread area, or seven (7) years from the date of original tire manufacture or new tire purchase date (without proof of purchase, date of manufacture will be used to determine age). Casings may continue to be warranted beyond the new tire coverage. Please refer to the Radial Casing Warranty for warranty details on casings.

DISCLAIMER

This warranty or any warranty stated or referred to herein, is exclusive and in lieu of any other warranty regarding the quality of Fortune Tires brand tires, whether expressed or implied, and remedies for breach thereof shall be limited to those specifically provided herein. To the extent permitted by law, Prinx Chengshan Tire Co. Ltd cannot be held responsible for incidental and consequential damages, loss of time, loss of vehicle use, or inconvenience. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This Limited Warranty applies only to consumers actually purchasing and using the tire in the United States and Canada. Obligations under this policy may not be enlarged or altered by anyone. In Accordance with Federal Law, this Limited Warranty has been designated as a "Limited Warranty". Nothing in this Limited Warranty is intended to be a representation that tire failures cannot occur.

HOW DO YOU OBTAIN AN ADJUSTMENT?

In order to be eligible for FORTUNE Limited Warranty service, the owner must:

- Present the adjusted tire to an authorized FORTUNE dealer.
- Present eligible proof of purchase (if applicable) to the dealer.
- Complete and sign a FORTUNE Warranty Claim Form, which is available at any authorized dealer; and
- Pay the amount due on a new tire, less the amount of credit, including taxes, mounting and balancing charges or cost of other services ordered.